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To: Medi-Cal Providers
From: IEHP – Pharmaceutical Services
Date: June 11, 2026
Subject: **Medi-Cal Enrollment Required for Prescribers**

State statute and federal regulations require providers who prescribe for Medi-Cal members to be enrolled with Medi-Cal using their individual (Type 1) National Provider Identifier (NPI).

The Department of Health Care Services (DHCS) will enforce this requirement soon, and more specific information will be released once it becomes available.

Once enforcement begins, prescriptions and prior authorization (PA) requests submitted by non-enrolled providers will not be processed by Medi-Cal Rx due to being identified as a non-enrolled prescriber.

What Do You Need to Do?

If you have any providers in your practice who are not enrolled in Medi-Cal and are seeing Medi-Cal patients, please ensure they enroll in Medi-Cal immediately.

Failure of prescribers to enroll in Medi-Cal may disrupt member care, leading to pharmacy claim and PA request denials due to prescriber non-enrollment. We are requesting that you enroll in Medi-Cal immediately.

Please review the enclosed flyer for enrollment information, including linked resources.

Sincerely,

IEHP Pharmaceutical Services

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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